

# Privacy Policy

## Who we are

In this Privacy Policy all references that are made to "us" and "we" are to be taken as Seltex Interiors Ltd.

## What information we collect and how

The information we collect via [seltex.co.uk](https://seltex.co.uk) may include:

- (a) Any personal details you type in and submit, such as name, address, telephone numbers, email address, etc.
- (b) Your IP address (the number identifying your computer) which is automatically logged by our web server. This is only used to register your visit on our website.
- (c) Your choice and use of email updates, recorded by emails we send you (if you choose to receive email updates on products and offers as and when they may occur).
- (d) Information stored in cookies, these do not include any personal information and are used to ensure the correct data is provided by the database when dealing with your orders.

## What we do with your information

Seltex Interiors Ltd will handle the information collected from this website in accordance with the General Data Protection Regulation (GDPR) 2018 and all other applicable laws.

The information we collect will be used:-

- (a) To deal with your order, to provide after-sales service (we may pass your details to another organisation to supply/deliver products or services you have purchased and/or to provide after-sales service);
- (b) To meet our legal obligations.
- (c) If you choose to opt-in, we may use your email address to send you information on our other products.

We will not pass your information to third parties. The only exception to this principal is for example the use of a bank by us to carry out credit card processing in a secure environment. We will not pass your details to third parties for marketing purposes.

You do not have to provide any Information in order to use the website. Access to certain sections and features of the website is dependent upon the provision of information and without that information we may be unable to provide such access or features. You may be asked to supply information which we require in order to provide the website service and process any orders placed by you. For example and without limitation, we may require your name and address details.

## Your rights

- (a) You can request that we update or remove your personal information by emailing [sales@seltex.co.uk](mailto:sales@seltex.co.uk). Please note that there may be circumstances where we need to maintain some personal data in order to deal with orders or to meet other legal obligations.
- (b) You also have the right to request a copy of any personal information we hold about you. You can contact us at [sales@seltex.co.uk](mailto:sales@seltex.co.uk)

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.